

Introducing Manager SE v6...

Manager SE is a new technology platform which improves upon Mitchell 1's existing industry-standard Manager v5 software. Through the steady introduction of ground-breaking advancements, Manager v5 has for years helped to increase the productivity of thousands of repair shops like yours. The new technology groundwork of Manager SE will allow Mitchell 1 to continue far into the future with that same tradition of advancement.

What's new in Manager SE 6.4?

- Microsoft Windows® 7 and 64-bit operating system compatibility.
- SQL database allowing wireless connectivity.
- In addition to all the online parts catalogs available in Manager 5.9, Manager SE also integrates with many new catalogs including CARQUEST WebLink v2, Autoi (often used by Federated Auto Parts), and the MORE catalog for ordering factory dealership parts.
- VIN decoding through CARFAX.
- Quick access buttons to tab between Management system and OnDemand5.com / ShopKey5.com.
- Integrated e-mail function for easy e-mailing of estimates, repair orders, and invoices to customers.
- Custom Shop logo printed on estimates, repair orders, and invoices.
- WIP (Work in Progress) - Columns are easily sortable, searchable, and can be dragged and dropped into place.
- WIP (Work in Progress) - Individual cells can be edited on the fly.
- User definable vehicle notes categories.
- Repair Order locking to prevent two users from editing the same record at the same time.
- Online Help system and Training Videos.
- Installation and lease license extension performed via internet.

Important facts to know about converting to Manager SE 6.4

- Converting to Manager SE v6 from Manager v5 (5.7 or above) is an easy automated process, but the database conversion can take some time depending on the size of your existing database and the speed of your computer. The conversion process works in one direction only, it's not possible to convert a SE v6 database into a v5 database.
- Manager SE is available by rental only. Ownership of the software is not an option as it was with Manager v5.
- Because of its SQL database, Manager SE requires a modern computer running Microsoft Windows XP, Windows Vista, or Windows 7. Windows 2000 is not supported (Refer to System Requirements).
- Manager SE requires an "always on" internet connection for license extension. High-speed internet is required for integration with OnDemand5.com, and online parts catalog ordering. Integration with OnDemand5 desktop or disc based parts catalogs is not an option.
- QuickBooks integration and off-site data backup (DPR-Data Protection and Recovery) through Mitchell 1 is currently under development but is not available for SE users at this time.
- Integration with 3rd party CRM programs may not be available.

System Requirements for Manager/ManagerPlus SE v6.4

Minimum System Requirements

- Any 32 or 64-bit edition of Microsoft® Windows® XP SP2*, Windows Vista™ SP2*, or Windows® 7
- Intel® Pentium® 4 CPU or equivalent
- Two Gigabytes (GB) Random Access Memory (RAM) is required for the computer running the Host/Server software. One Gigabyte RAM is required for any computer running only the Workstation software.
- 8 Gigabytes of available hard disk drive space
- 17" color monitor 1024 x 768 resolution
- Dual Layer DVD-ROM Drive
- Keyboard
- Mouse
- Inkjet printer or Laser Printer (Due to the large variety of printers available we cannot guarantee that every printer will be compatible with our software.)
- Internet Connectivity
- Internet Explorer® 6.0 or 7.0. (Note: IE 6.0 will automatically be installed if a supported browser is not present.)

Optimum System Requirements

- Any 32 or 64-bit edition of Microsoft® Windows® XP SP2*, Windows Vista™ SP2*, or Windows® 7
- Intel® Pentium® 4 CPU or equivalent
- More than two Gigabytes (GB) Random Access Memory (RAM) is highly recommended on the computer running the Host/Server software in a multi-computer environment. RAM may need to be increased on the Host/Server as the number of connected Workstations increases. Performance may be gained on individual Workstations as the RAM is increased above one Gigabyte.
- 80 Gigabytes available hard disk drive space
- 19" color monitor 1280 x 1024 resolution
- Dual Layer DVD-ROM Drive
- Keyboard
- Mouse
- Sound Card and speakers (For training videos)
- Inkjet or Laser printer (Due to the large variety of printers available we cannot guarantee that every printer will be compatible with our software.)
- 2 GB USB Thumb Drive, Flash Drive or similar device to store daily database backups
- A UPS (Un-interruptible Power Supply) is highly recommended.
- Broadband Internet Connection
- Internet Explorer® 7.0.

Networking Requirements

Network connectivity is required if you will be using your Shop Management system on multiple computers. For network setups with access to the internet, a commercial firewall and antivirus application is highly recommended. We also recommend the services of a professional network administrator in configuring your network environment.

- Any 32 or 64-bit Edition of Microsoft® Windows® XP SP2*, Windows Vista™ SP2*, or Windows® 7
- Commercial Grade 100 MB/sec or faster Network Card
- TCP/IP network protocol
- Wireless connectivity is supported using 802.11g or faster
- 5 or more concurrent users should consider a dedicated Windows server. Network Domains are not supported.

*Note: Windows XP and Windows Vista must be Service Pack 2 (SP2) or greater

Disclaimer: The minimum requirements listed above apply to the current set of applications.

These requirements may not be compatible with future software releases.



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Shop Management Solutions